## PFS Health Network Serv - SMS Terms & Conditions

- 1. Program Description PFS Health Network Serv provides healthcare consulting and advisory services to medical practices and providers. By opting in to receive SMS messages from PFS Health Network Serv, you agree to receive text messages related to appointment reminders, credentialing updates, compliance notifications, billing reminders, and other service-related communications.
- 2. Consent to Receive Messages By providing your phone number, you consent to receive customer care messages from PFS Health Network Serv. Message frequency may vary based on service needs. On average, you may receive 1–2 messages per month. PFS Health Network Serv may send customer care messages to your mobile device. Message and data rates may apply. For assistance, reply HELP to any message. To opt out, reply STOP at any time.
- 3. Message Frequency Messages are sent only as necessary to deliver updates, reminders, or responses to client inquiries. Frequency may vary depending on your service plan, regulatory deadlines, or billing cycle, but will typically average 1–2 messages per month in line with this agreement.
- 4. Cost and Carriers Message and data rates may apply depending on your mobile carrier plan. PFS Health Network Serv is not responsible for any charges billed by your carrier. Message delivery is subject to your carrier's network availability.
- 5. Opt-In Consent By providing your mobile phone number to PFS Health Network Serv, you consent to receive SMS messages from us. Messages will only be sent to individuals who have opted in.
- 6. Opt-Out Instructions You may opt out of receiving SMS messages at any time by replying STOP to any message. After opting out, you will receive one confirmation message. No further messages will be sent unless you opt in again.
- 7. Support Instructions For assistance, reply HELP to any message, or contact our customer support team: Phone: 727-497-7354 Email: ps@pfshealthsolutionsnetwork.com
- 8. Privacy We respect your privacy. Your mobile information will only be used to deliver service-related messages and will not be shared or sold to third parties for marketing purposes. For information on how your data is handled, please review our Privacy Policy at https://www.pfshealthsolutionsnetwork.com/\_f iles/ugd/269981\_2988fa87ac1a4e229d31daa8afab82a0.pdf.